

## **Press release**

### **EPFO awarded e-India award for UAN**

### **EPFO settles 85 lakh claims**

### **An additional EPF Appellate Tribunal bench notified at Bengaluru**

### **EPFO to function as registrar for UIDAI**

Shri K.K. Jalan, Central P.F Commissioner congratulated the Information Services Division of EPFO on getting e-India award from M/s Elets Technomedia Pvt. Ltd in association with Government of Kerala on launching Universal Account Number.

Shri K.K. Jalan, Central P.F Commissioner further stated that EPFO has settled 10 lakh claims in the month of November, 2014. With this, total number of claims settled by the organization has touched 85 lakhs. This includes claims relating to final settlement of PF, advances / withdrawal from the funds, transfer applications, pension claims and insurance claims. In the current year, 97.52 % of the claims settled have been done so within the mandated period of 30 days. Almost 70% has been settled within 10 days of receipt. Continuing to accord primacy to customer satisfaction, utmost care has been taken for disposal of grievances and till the month end, 1,20,716 no. of grievances have been settled by the organization in the current fiscal. Out of the above, 15,462 no. of grievance have been disposed in the month of November alone.

In a major development, it has been decided that EPFO shall sign up as Registrar for UIDAI for facilitating EPF members to obtain Aadhar numbers. Aadhar seeded Universal Account Number (UAN) will enable better internet based services to be made available to the EPF members. Instructions have been issued to set-up enrollment camp at all field offices like Regional Offices and Sub Regional Offices by allocating sufficient space, electricity and internet connectivity for agencies of UIDAI to commence their operations

Meetings of the following Sub-Committees of the Central Board of Trustees and the Executive Committee were held during November 2014:-

- Finance investment & Audit Committee
- Committee on Construction Workers
- Committee on Contract Workers
- Sub Committee on I.T
- Sub Committee on Building & Construction.

The important agenda items which were discussed in this meeting include approval of budget estimates for the next year, steps to be taken for coverage of contract and construction workers, purchase of hardware regarding centralized structure and construction of buildings of various offices which are lying in limbo for quite some time.

Certain plans of Life Insurance Companies like India First Life Insurance Co. Ltd., IDBDI Federal Life Insurance Co., HDFC Life Insurance Co. have been identified as suitable for adoption by employers covered under the EPF Act in lieu of Employees' Deposit Linked Insurance Scheme. Establishments adopting the said schemes shall be considered for

exemption / relaxation with respect to Employees' Deposit Linked Insurance Scheme of EPFO.

For the first time in the history of functioning of EPFO, the constitution of an additional EPFAT bench at Bengaluru has been notified. Although the provision for setting up benches is contained in the EPF Act, this is the first time that the bench has actually been constituted in addition to the existing principal EPFAT situated in New Delhi ever since the Act came into existence. With the establishment of the Bench, appeals against the orders of the Assessing Authorities of the Organization in respect of the States of Karnataka, Goa, Andhra Pradesh, Telengana, Kerala and Tamil Nadu and the Union Territories of Andaman and Nicobar islands and Puducherry can be filed before the EPF Appellate Tribunal at Bengaluru.